

5. Procedures Governing Behaviour

This rule outlines the expected behaviours of all people involved in the Club. Failure to adhere to these rules may result in penalties being applied.

5.1 Players

- Play within the rules set out in the Rules of Netball.
- Cooperate with your Coach and your teammates and work equally hard for yourself, your team and your Club.
- Never argue with an official or engage in verbal abuse of Players, officials or spectators.
- Give notice to the Coach if you cannot attend training.
- Give notice to the Coach if you are unable to attend a match at the earliest possible time, including if you are delayed.
- The Coach has the sole right over which Player plays in any given position at any time and to refuse a Player court time if the behaviour code is not adhered to.

5.2 Parents and Spectators

- Encourage Players to always participate according to the rules, support Coaching decisions and encourage all Players to do likewise.
- Show appreciation and support of volunteer Coaches, officials and administrators; they make participation possible.
- Do not engage in any behaviour that may harass, intimidate, upset or bully Players, Coaches, officials or other spectators.
- No parent or spectator should approach the Coach regarding Coaching decisions during a game or training session.
- Should parents have any queries they should direct them to the appropriate Team Coordinator or follow the Procedures Governing Complaints outlined in Section 6.

5.3 Coaches

- Coach within the rules set out in the Rules of Netball.
- Foster team spirit, enhance skills and encourage fair play.
- Encourage Players to always participate according to the rules, support Coaching decisions and encourage all Players to do likewise.
- Show appreciation and support of volunteer Coaches, Umpires, officials and administrators.
- Never argue with an official or engage in verbal abuse of Players, Umpires, officials, spectators, or other Coaches.
- Do not engage in any behaviour that may harass, intimidate, upset or bully Players, other Coaches, officials or spectators.
- No Coach should approach any umpire before, during, or after a game regarding umpiring decisions or capabilities.

5.4 Umpires

- All Umpires are required to be knowledgeable in the current Rules of Netball and conduct themselves in a responsible manner whilst fulfilling their duties.

- Each team shall be responsible for providing a suitable Umpire for each match allocated for the team by FNA, unless the team has been advised by the Management Committee that an Umpire will be provided by the Club.
- Failure to fulfil umpiring duties will result in fines being imposed by FNA and possible loss of match points. The Team responsible will be asked to reimburse the Club for the fines incurred and an administration fee of 10% may be added at the discretion of the Executive Committee.

6. Procedures Governing Complaints

In the event a Member has a grievance with procedures within the Club or any person acting on behalf of the Club, the following procedure should be adhered to:

- Advise your Team Manager of your concern and try and resolve matters.
- Discuss your concern with the Team Coordinator that is responsible for your team.
- Present your grievance in writing to the Management Committee in writing.
- The Complaints Handling Policy as set out in Appendix 4 which may be altered from time to time by the Management Committee will be adhered to.
- The Member will then be advised in writing of the decision of the Management Committee and this decision is final.